

OUTLET / AMENITY	HOURS / INFORMATION
Main Resort Pools	10am - 7pm
H2Whoa! Waterslides	10am - 5pm
Sunset Beach	10am - 9pm Towels, Chairs, Umbrellas, Beach Attendants
South Beach	11am - 6pm Towels, Chairs, Umbrellas, Beach Attendants
Golf Course	8am – 4pm (Last tee time at 2:30 pm)
Blackwood Tennis Academy	8am - 12pm, 4pm - 6pm
Sunny Island Watersports	Land Rental & Water Rentals 9:30am - 4:30pm
Yacht Harbour Marina	8am - 4:30pm
Bayside Marina	Retail/Bait Shop Temporarily Closed
Harborside Bar & Grill	Tuesday - Saturday Dinner: 5pm - 10pm Bar: 4pm - 11:30pm
The Pointe Restaurant	Sunday & Monday - 11am - 8pm Tuesday - Saturday - 11am - 7pm
Crooked Snook Tiki Bar	11am - 7pm
Scoops and Slices	2pm - 9pm
Ships Store	8:30am - 5:30pm
Starbucks	7am - 3pm
Captiva Provision Company	8:30am - 5:30pm
Attitudes Beach Bar & Latitudes Food Shack	11am - 9:00pm
South Seas Sanibel & Captiva Properties	Monday - Friday: 10am - 5pm Saturday: 10am - 4pm
Camp Skullywags (including kid's programs such as pool activities, etc.)	Please refer to the website events calendar
Captiva Cruises	Please refer to their website for cruises
Ambu Yoga	Please refer to their website for classes
Fitness Center	Open: Closed for cleaning 1pm - 2pm / 9pm - 10pm
Trolley Service	8am - 10pm
Kay Casperson Spa	Please refer to their website for info
Arcade	Open Daily: 9am - 11pm Closed for cleaning 8am - 9am

Hours of operation are subject to change based on availability, seasonality, etc.



This year, it means even more for everyone to have the opportunity to see their friends and family face to face and spend quality time with them. For me, that means our teams are taking every opportunity to fulfill our promise as an IWBI WELL Health and Safety rated resort to ensure our guests feel comfortable, and safe during their stay.

Our heightened sanitation procedures and best practices are rooted in the CDC guidelines, and we are following guidance from public health authorities and our management company.

We are proud to share that the vast majority of our outlets are all open for your enjoyment. For the health and safety of our guests and employees, **masks are optional at all indoor public spaces** (Starbucks, Captiva Provisions Company, Ships Store, Real Estate Office, the resort lobby, meeting spaces, etc.) During your visit, we ask that you maintain proper handwashing protocols and appropriate social distancing with other guests and the staff of the hotel.

We will not be able to offer any early check-in or late checkout requests until further notice, due to the time it takes to clean and sanitize the unit for the next guest arrival.

For the safety of our guests and staff, and consistent with Centers of Disease Control and Prevention (CDC) guidance, we ask all persons who believe they may have COVID-19, or who are awaiting test results for COVID-19 to refrain from checking into the hotel until they are cleared by a medical professional. If you are required to quarantine or if you test positive for COVID-19 during your stay at the hotel we request you quarantine in your room and immediately contact the hotel general manager to discuss next steps. In the event you are diagnosed with COVID-19 within 15 days of departure we ask that you notify the hotel so we may take the necessary guest and associate precautions.

Some Changes you can expect:

- The resort no longer offers daily housekeeping services; all rooms have been cleaned and sanitized prior to your arrival. Please contact our guest service team by dialing 0 on your guest room phone if you request to have fresh linens, towels or additional amenities delivered and placed outside your guest room door. Please leave your used terry or linens in the bag provided outside your door and a member our staff will retrieve these items.
- If you have trash to be disposed of, please place your trash in, the nearest receptacle located on your villa or hotel floor, or under the building. There will be extra trash bags left in your guest room.
- If at any time a staff member is requested or required to enter your guestroom for maintenance issues we will require the guests to practice social distancing. Our staff will be required to wear appropriate PPE equipment.
- While most of our services are completely operational, we do apologize for those in which we have had to modify. We appreciate your understanding during these ever-changing times. What has not changed, however, is our iconic 330-acre wildlife preserve and miles of pristine white sand beach to share treasured moments and make lasting memories. Please feel free to contact me if I can be of further assistance.

Welcome To Island Life

Shawn D. Farrell
General Manager